

CHAPERONE POLICY

Aeromedical Services Ltd. is committed to providing a safe, comfortable environment where patients can be confident that best practice is being followed at all times and the safety of everyone is of paramount importance.

All patients will be treated as individuals and have their dignity and privacy respected at all times in accordance with the current guidelines issued by the General Medical Council.

All patients are entitled to have a chaperone present for any consultation, examination or procedure where they feel one is required.

The chaperone will be a suitably qualified healthcare professional, usually one of the out-patient nursing staff at Spire Parkway Hospital, but any other suitably trained healthcare professional acceptable to both the examining doctor and patient may also be acceptable by agreement.

A relative or friend of the patient is not an impartial observer and so would not usually be a suitable chaperone, but we are happy to comply with a reasonable request to have such a person present as well as a chaperone if the patient wishes it.

Chaperone's roles -The chaperone will in all cases;

- Be sensitive and respect the patient's dignity privacy and confidentiality.
- Reassure the patient if they show signs of distress or discomfort.
- Be familiar with the procedures involved in a routine intimate examination.
- Stay for the whole examination if required.
- Be able to see what the doctor is doing, if practical, at all times.
- Be prepared to raise concerns if they are concerned about the doctor's behaviour or actions at any time during the consultation.

Procedure for requesting a chaperone

- All patients will be able to read our chaperone policy online at the time of booking their appointment.
- On arrival for your appointment you will be given a copy of this chaperone policy, and must answer Yes or No to the chaperone required question on the medical application form provided prior to your medical examination.

Chaperone not available

- In the event that a suitable chaperone is not available at the time of your appointment, and either you, or the examining Doctor, do not want the examination to go ahead without a chaperone present, your medical examination may need to be postponed to a later date when a suitable chaperone will be present.

Concerns or Queries

- If you have any concerns queries or comments regarding this Chaperone Policy please contact Dr K G Dawson of Aeromedical Services Ltd., by any of the methods provided below using the reference AMSCP1402.